

REBEC LIMITED LIFETIME WARRANTY

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REBEC LIMITED LIFETIME WARRANTY

1. Warranty Scope

Rebec LLC warrants that its amalgam separators are free from defects in materials and workmanship for the life of the product, provided the equipment is installed, operated, and maintained according to the requirements outlined in this warranty and in the official Rebec installation and operations instructions. This warranty applies only to the original purchaser and only when the product is used for its intended purpose in a clinical dental environment.

Warranty coverage may be affected or voided if installation, operation, environmental protection, or maintenance requirements are not met.

2. Installation Requirements

To maintain warranty coverage, the amalgam separator must be installed exactly as specified below:

2.1. Installation Conditions

- The unit must be installed inline on the vacuum side of a dental vacuum system meeting the specifications outlined in the official Rebec installation instructions.
- Installation must follow the official Rebec installation instructions without deviation.
- The unit must be installed in the orientation specified in the official Rebec installation instructions.
- Pumice used with air-abrasion or prophy-jet systems is approved **only** for Rebec Plus Systems. Use with non-Plus systems voids the warranty.
- The unit must be installed at or near the same elevation as the vacuum system, with no more than 5 feet of elevation difference unless prior written approval from Rebec.
- The number of operator stations connected to the system must not exceed the operating capacity listed in the Rebec specification sheets provided at installation. Any increase in operator stations requires prior written approval from Rebec.

3. Operating Requirements

The amalgam separator must be operated in accordance with the official Rebec operations instructions.

3.1. Operating Conditions

- Only dental vacuum line effluent generated during normal clinical procedures may be discharged through the equipment.
- If different vacuum equipment is installed after the initial installation, the customer must notify Rebec **in writing** prior to the change, especially if the new system increases vacuum flow.
- The unit, fittings, and connectors must not be altered, tampered with, modified, or subjected to misuse.

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4. Environmental Requirements

The product must be used in an indoor clinical environment protected from weather, moisture, and extreme temperatures.

4.1. Environmental Conditions

- The unit must be stored and operated above 40°F (4°C).
- The unit must not be submerged or left in standing water.
- The unit must be enclosed or otherwise protected from outdoor weather conditions.

5. Maintenance Requirements

The customer is responsible for maintaining the equipment according to the official Rebec product instructions for the specific model.

5.1. Installation Date Notification

- Rebec must be notified of the initial installation date within **30 days of installation** to activate warranty coverage, otherwise the warranty begins the day the unit was shipped.

5.2. Vacuum System Maintenance

- The dental vacuum system must be flushed and cleaned according to the vacuum pump manufacturer's maintenance instructions.
- Vacuum line cleansers must have a pH between 6.0 to 8.0, be non-chlorinated, and bleach-free.
- Vacuum lines must be disinfected at least twice weekly to prevent bacterial growth.

5.3. Annual Component Replacement

- Buffers and collecting containers must be replaced annually, unless otherwise authorized by Rebec.
- Replacement components must be installed according to the official Rebec installation instructions.

5.4. Return of Spent Components

- Spent buffers and collecting containers must be returned to Pristine Environmental Services within **two months** of the scheduled maintenance date.
- Customers are responsible for notifying Rebec when spent collecting containers are ready for pickup.
- Failure to return spent components within the required timeframe **may affect warranty coverage**.

5.5. Hose Fitting Washers

- Hose fitting washers must be inspected and replaced as necessary during scheduled maintenance.

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6. Misuse & Improper Use

This warranty is void if Rebec products are mishandled, used improperly, modified, or used for any purpose other than their intended function.

7. Warranty Claims

If your amalgam separator requires covered factory service or replacement, contact Rebec immediately. Your separator will be repaired or replaced as soon as possible through your authorized dealer.

7.1. Factory Returns

If your dealer determines that factory service is required:

- The product must be shipped prepaid to the proper address.
- Rebec will repair or replace the product at no charge if the issue is covered under warranty.
- Customers are strongly encouraged to insure shipments against carrier damage or loss.
- Rebec is not responsible for carrier damage or loss.

7.2. Claim Documentation

All warranty claims must include:

- A description of the specific problem
- The date the warranty information was filed
- The product installation date
- Dealer name and address

7.3. Dealer Authorization

No dealer may replace a product under warranty without prior authorization from Rebec.

7.4. Disputed Amalgam Removal Efficiency

If the customer and manufacturer disagree regarding amalgam removal efficiency:

- The unit will be tested by a qualified professional laboratory
- Testing will follow **ISO 11143:2008** and **ANSI/ADA Specification No. 109**
- Responsibility for testing costs may be determined based on results (recommended: manufacturer pays if unit fails; customer pays if unit passes)

8. International Customers

All warranty claims for products purchased through a dealer outside the United States must be processed through the same dealer. Additional regional limitations or requirements may apply.

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9. Warranty Period

All Rebec amalgam separators include a lifetime product replacement warranty against manufacturer defects. Coverage begins on the installation date.

9.1. Authorized Repairs

All repairs must be performed by Rebec or Rebec-approved technicians. Unauthorized repairs void the warranty.

9.2. Warranty Limitations

NO EXPRESS WARRANTIES OTHER THAN THOSE LISTED AND DESCRIBED HEREIN ARE PROVIDED, AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL APPLY AFTER THE EXPRESS WARRANTY PERIODS STATED ABOVE. NO OTHER EXPRESS WARRANTY OR GUARANTEE GIVEN BY ANY PERSON, FIRM, OR COMPANY WITH RESPECT TO THIS PRODUCT SHALL BE BINDING ON THE MANUFACTURER.

THE MANUFACTURER SHALL NOT BE LIABLE FOR LOSS OF REVENUE OR PROFITS, FAILURE TO REALIZE SAVINGS OR BENEFITS, OR ANY OTHER SPECIAL, INCIDENTAL, OR CONSEQUENTIAL DAMAGES CAUSED BY THE USE, MISUSE, OR INABILITY TO USE THIS PRODUCT, REGARDLESS OF THE LEGAL THEORY ON WHICH THE CLAIM IS BASED, EVEN IF THE MANUFACTURER HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

RECOVERY OF ANY KIND AGAINST THE MANUFACTURER SHALL NOT EXCEED THE PURCHASE PRICE OF THE UNIT CAUSING THE ALLEGED DAMAGE.

EXCEPT WHERE CAUSED DIRECTLY BY THE NEGLIGENCE OF THE MANUFACTURER, THE CUSTOMER ASSUMES ALL RISK AND LIABILITY FOR LOSS, DAMAGE, OR INJURY TO THE CUSTOMER, THE CUSTOMER'S PROPERTY, AND TO OTHERS ARISING OUT OF THE USE, MISUSE, OR INABILITY TO USE THE UNIT.

9.3. State Law Rights

Some states do not allow limitations on implied warranties or the exclusion of incidental or consequential damages. These limitations may not apply to you. This warranty gives you specific legal rights; you may have additional rights that vary by state.